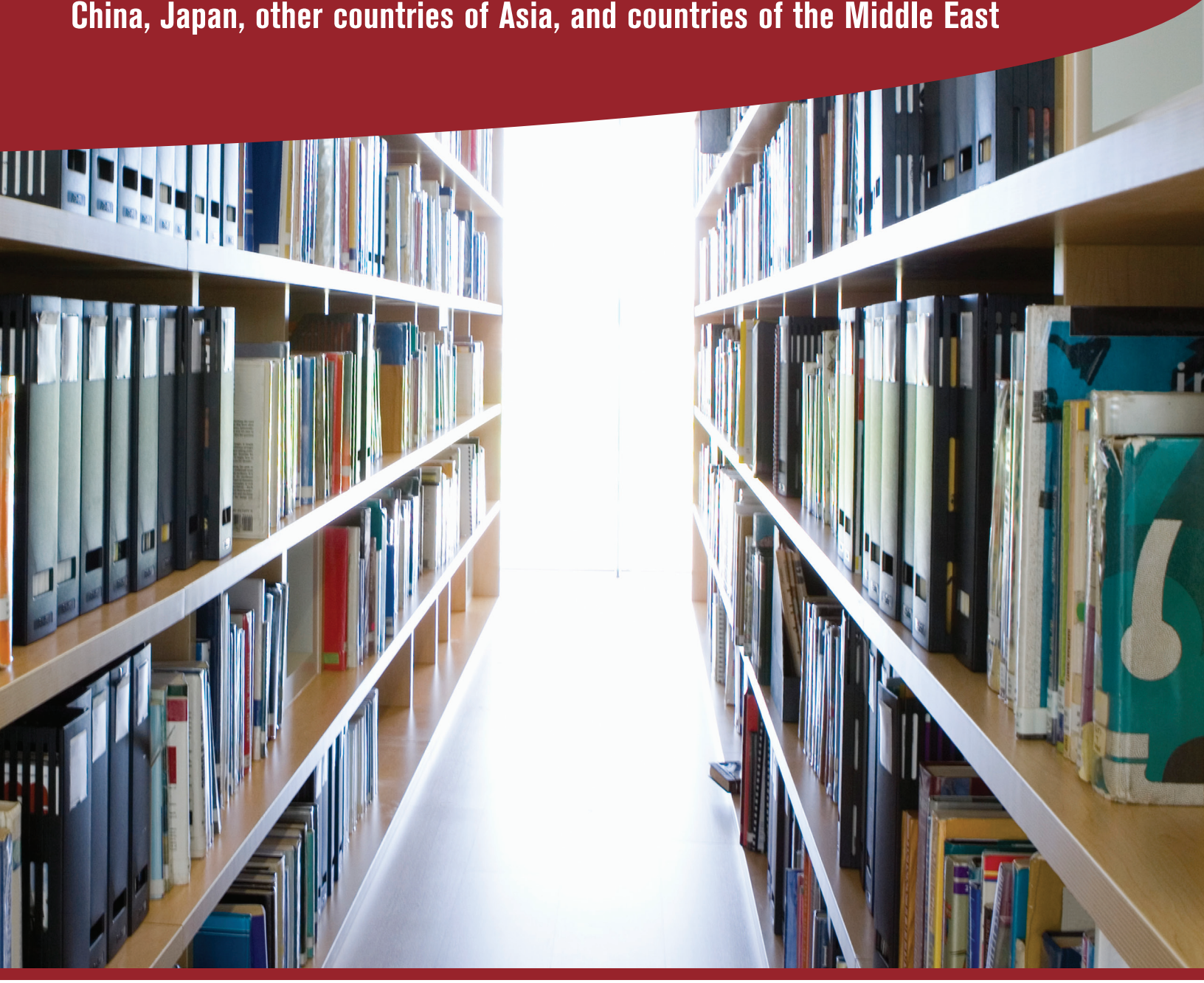
EAST VIEW

Library Services

World's leading supplier of information products and services from Eurasia, including Ukraine, Russia, Central Asia and Caucasus, Eastern Europe, China, Japan, other countries of Asia, and countries of the Middle East



east view INFORMATION SERVICES

Uncommon Information
Extraordinary Places

Libraries Around the World Rely on East View

Libraries recognize East View's commitment to provide uncommon information from extraordinary places, while providing exceptional service.

SERVICE AND SUPPORT THAT SUCCEEDS

East View has over 30 years of service to hundreds of libraries throughout the world—whether in academic, public, science, corporate or government environments. This is testament to our industry leadership. East View specializes in identifying, acquiring, and delivering the widest variety of information products and services available.

East View's services are informed by the deep experience of our own staff librarians and specialists who understand the needs of libraries like yours. We can help you find any resource on any topic.

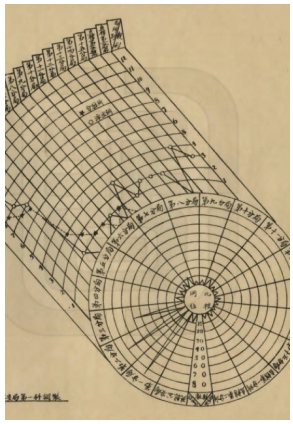
With multi-lingual customer service teams in Germany, Ukraine, China, and the United States, feel free to correspond with us in English, Chinese, Ukrainian, German, Russian, etc.



RESOURCES SPANNING SUBJECTS AND CONTINENTS

East View is dedicated to supplying uncommon information from extraordinary places, while providing exceptional service. We offer an extensive and expanding list of offerings, including online databases, print periodicals, books and research collections that extend across borders, languages and ideologies in the vernacular languages of the source. Many resources are augmented by English-language access tools and content.





RELIABLE AND EXTENSIVE ACQUISITION NETWORK

East View is a leading provider of high-quality information products. Our reliable and extensive acquisition network of publishers and suppliers in each country can satisfy any information need. Since 1989, our specialty is delivering foreign-language content with superior access tools to academic, business, legal and government libraries worldwide.

To learn more about how we can help you, visit East View at eastview.com.

East View Supplies Books and Serials from Around the World

EURASIA

- Albania
- Armenia
- Azerbaijan
- Bosnia and Herzegovina
- Bulgaria
- Croatia
- Czech Republic
- Estonia
- Georgia
- Greece
- Hungary
- Kosovo
- Latvia
- Lithuania
- Moldova
- Montenegro
- North Macedonia
- Poland
- Romania
- Serbia
- Slovakia
- Slovenia
- Ukraine

MIDDLE EAST AND NORTH AFRICA

- Egypt *
- Iran *
- Israel
- Turkey

EAST ASIA

- China
- Hong Kong
- Japan
- Mongolia
- North Korea *
- South Korea
- Taiwan

SOUTH AND SOUTHEAST ASIA

- Afghanistan *
- Bangladesh *
- India *
- Indonesia *
- Myanmar *
- Pakistan *
- Philippines *
- Singapore *
- Thailand *
- Vietnam *

** We primarily supply serials from these countries*

ONLINE CONTENT FROM EXTRAORDINARY PLACES

East View delivers online news and scholarly content from China, Japan and other countries of Asia, former countries of the Soviet Union (Ukraine, Estonia, Latvia, Armenia, etc.), Central and Eastern Europe, Latin America, and other resources that span the world.

Representative content includes:

- Daily newspapers
- Academic journals
- Dissertations
- Government Documents
- E-books
- Census and statistical data
- Conference proceedings
- Historic archives
- Research collections
- Bibliographic data





While East View does produce aggregated databases and digital archives, we also offer best-in-class resources from database producers from around the world to make previously inaccessible content more readily available to researchers, such as:



- China National Knowledge Infrastructure
- Social Sciences Academic Press
- China Social Sciences Press
- The Japan Times
- Green Apple
- PKU Law from Peking University Law School
- United Digital Publications Co., Ltd.
- TBMC
- Kotobarabia
- Stalin Digital Archive from Yale University Press
- And more!



Whether the content was born digital or digitized by East View, we provide the tools for researchers to search and browse digital content easily and intuitively.

Go to **eastview.com/e-collections** for descriptions and trial information.

SERIAL SUBSCRIPTION SERVICES: IN PRINT OR ONLINE

Newspapers, journals, and other publications in hundreds of different languages from around the world

Looking for a reliable supplier of periodicals from Ukraine and other FSU countries, Eastern Europe, Middle East or Asia? East View offers more than 19,000 popular, scholarly and hard-to-find titles from 40 countries, most in vernacular, some in English. The subject list is extensive and includes annuals and continuations services.

East View uses the most reliable means of delivery for your subscriptions. Delivery is constantly monitored and improved. If your needs require, we also offer special delivery services, such as consolidated or expedited delivery. We resolve claims to your satisfaction. Missing issues can be provided to fill gaps in your collections.

We also provide EDI services, assuring smooth integration with your library systems. Binding services and shelf-ready products expedite periodicals to your collection.

Total fulfillment satisfaction for every subscription is our number one priority. We do everything possible to ensure receipt of each and every issue.

PERIODICAL BINDING SERVICE

East View offers libraries quality periodical binding services as a value-added option with any of your print subscriptions.

The customization offered through our binding services includes presentation of the title, volume, issues, and call number per library specifications, choice of cover material and color, as well as optional security strips. Pricing depends on periodicity, please inquire for details.

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Advanced sourcing and delivery from publishers and worldwide archives to librarians and researchers. With a network of sources spanning across every continent, East View provides several option for researchers to acquire content of all types including newspaper and journal articles, conference materials, book excerpts, patents, and more. Geographic coverage includes countries of the former Soviet Union, Eastern Europe, China and East Asia, India and South Asia, the Middle East and North Africa.

Learn more at **eastview.com/document-delivery**



BOOK SERVICES

Scholarly, bestselling, and hard-to-find books in dozens of languages

Discover a world of print books through East View, with extensive coverage of Eastern Europe, East Asia, and the former Soviet Union. Our specialists use their regional expertise and publishing connections to help you find and acquire titles in their original languages, including hard-to-find books.

- **Approval Plan Service:** Managed by trained staff with language and subject expertise, East View offers customized approval plan services to save you time and effort. P+E and E approval plans are also available for certain languages. East View offers brief MARC records free with approval plans.

- **Firm Orders:** Place your firm order through our user-friendly interface at **shop.eastview.com**, via email at **books@eastview.com** or by phone to 952-252-1201. Academic or popular, major or minority languages, whatever subject you may need—East View can help. Our website will indicate whether a book, DVD or atlas is in stock. Please note that "in stock" can reference any of our main offices—Kyiv (Ukraine), Brno (Czech Republic) or Minneapolis (USA). Items not currently in stock but available to order will also be fulfilled from one of our main offices.

- **Standing Orders:** East View provides fast, reliable standing order services for book series, conference proceedings, irregulars, annuals and yearbooks. Publishers in the countries of our expertise can be hard to reach, they often do not ship these types of publications outside of their countries, and materials may be published very irregularly. Let us help save you time and prevent gaps in your collection by setting up standing orders with our procurement experts.

- **New book notifications and one-time suggestion lists:** Sign up for EVMail, East View's free regular notification service of new titles added to our catalog each month at **https://shop.eastview.com/evmail**. If you need a more tailored one-time list, please contact us with your parameters and we'd be happy to work with you to provide an Excel suggestion list of available titles that suit your requirements.



TECHNICAL SERVICES

East View offers many services that assist library processes:

Shelf-Ready: Libraries can now get their materials to users faster while also reducing technical services costs with East View's full shelf-ready program, which includes the provision of full MARC records and in-house physical processing.

Cataloging Services: At this time, we can provide full MARC records for books, e-books, atlases, and DVDs in the following languages:

- Albanian
- Armenian
- Belarusian
- Bosnian
- Bulgarian
- Chinese
- Croatian
- Czech
- English
- Estonian
- Hebrew
- Hungarian
- Japanese
- Korean
- Latvian
- Lithuanian
- Macedonian
- Moldovan
- Mongolian
- Montenegrin
- Polish
- Romanian
- Russian
- Serbian
- Slovak
- Slovenian
- Tibetan
- Ukrainian

We are working on expanding our language options for technical services in the future. We can also assist in cataloging your backlog in the languages of our expertise.

Our full MARC records are RDA compliant and include LC Call numbers and LC Subject Headings, Dewey (on request) as well as 9XX fields according to your unique requirements. Full MARC records can be provided for a fee. Brief MARC records are available free of charge.

East View also cooperates with OCLC 3d Party Cataloging Partners program and WCP (WorldCat Cataloging Partners) program. If the library has already committed to another cataloging service, East View will coordinate shipping arrangements as needed.

Physical Processing Services: Our in-house physical processing services include:

- Barcodes
- Spine label(s) and protector
- Library stamp(s)
- Security devices including RFID
- Dust jacket protection
- And more

Customs Clearance: We can also assist with customs clearance, which is especially important for our European customers.

Electronic Data Interchange (EDI): Electronic data interchange (EDI) in EDIFACT or X12 compatible with major Integrated Library Systems is available at no charge for purchase orders and invoices.

EVA Account Management System: EVA is an interactive portal which includes information about all your business with East View (invoices, approval plan profiles, license agreements, IPs and much more). You can place your orders and claims, track deliveries, confirm renewals, etc.

DIGITIZATION SERVICES

It's in the DNA of libraries to provide their researchers with the best and most extensive access to information, but the nature of print or microform collections limits access to researchers unable to visit the library during open hours.

Future-proof your libraries collections. Partner with East View to convert materials currently in hard-to-use (microform) or deteriorating physical formats into digital resources accessible from any authenticated location 24/7. At East View we understand that each project is unique. Our library consultants will work with you to provide the appropriate level of solutions.

Learn more at **eastview.com/digitization-services**

DATASETS SOLUTIONS

East View has decades of experience in acquiring datasets of every variety from sources the world over. We routinely interact with new sources and conduct business in parts of the globe where you previously may have experienced problems with communication, approach or financial transactions.

Our data teams can assist you with planning for data acquisition so that you understand how a prospective dataset purchase will be most useful to your long-term goals.

Learn more at **eastview.com/datasets-solutions**

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East View has a proven track record of supporting librarians in all facets of their work. We are committed to providing superior customer service. Our goal is to make acquisition of foreign content easy and to ensure smooth access and support. The deep experience of East View's specialists and librarians help us understand the needs of libraries like yours.

Whether you seek academic or popular books in print or e-book format, online access to current newspapers and press archives, or subscriptions to important journal titles from around the world, you can rely on East View. Our expanding offerings continue traditions started by East View over thirty years ago.

We look forward to serving you.

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east view INFORMATION SERVICES

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